

## Acme Pest Inc. — 10DLC Messaging Policy & Consent Statement

Effective Date: 11/25/25

### 1. Overview

By providing your mobile number to Acme Pest Inc. and opting in to receive SMS communications, you agree to the terms outlined in this 10DLC Messaging Policy & Consent Statement. Our text messages are sent through a registered 10DLC (10-Digit Long Code) messaging channel in compliance with carrier and industry regulations.

### 2. Types of Messages You May Receive

By opting in, you consent to receive text messages from Acme Pest Inc., which may include:

Appointment reminders and confirmations

Service-day notifications

Technician arrival updates

Billing alerts or account notifications

Promotions or special offers (only if explicitly opted in)

Message frequency varies based on your service activity and communication preferences.

### 3. How You Opt In

You may opt in to Acme Pest Inc. SMS messages through:

Checking the SMS consent box during scheduling or account creation

Updating communication preferences within your customer portal

Texting a keyword provided by Acme Pest Inc.

Filling out any form where you voluntarily provide your mobile number and accept text communication

### 4. Opting Out

You may opt out at any time by texting STOP to any message received from Acme Pest Inc.

After opting out, you may receive a final confirmation message. You will no longer receive SMS notifications unless you re-opt in.

To re-subscribe, text START or update your preferences in your account.

## 5. Help & Support

For assistance, text HELP, call us at 870-932-1478 or email [acmepest@acmepestinc.com](mailto:acmepest@acmepestinc.com)

## 6. Message & Data Rates

Standard message and data rates may apply depending on your mobile carrier. Acme Pest Inc. is not responsible for carrier fees.

## 7. Privacy

Your privacy is important to us. Mobile numbers are used solely for communication related to Acme Pest Inc. services and will never be sold or shared with third parties for marketing purposes.

For more details, please review our Privacy Policy: <https://acmepestinc.com/privacy-policy.html>

## 8. Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages.

## 9. Consent Verification

By opting in, you represent that you are the authorized user of the mobile number provided or have permission from the authorized user to receive text messages on their behalf.